

Chapter VI

Community Facilities



"Heroes are people who say: This is my community, and it's my responsibility to make it better."

~ Tom McCall.

Chapter VI

Community Facilities

6.1 INTRODUCTION

These are the Community Facilities and Services for the Town of Tamworth

6.2 PUBLIC SAFETY

Police

In March 2006 the Tamworth Police Department was expanded to its current size, consisting of a full-time police chief, a full-time sergeant, and a full-time patrolman. Though the department does not have a line item for part-time help, the department presently has on the books a certified part-time officer. There seems to be no need for any additional officers well into the future.

With only three officers, the department covers two thirds of most days. Remaining hours are covered by an on-call officer. The department is also responsible for prosecuting all criminal cases brought forward in the District Court. This means that at least once a week, sometimes twice, an officer is not available for patrol.

The department has three assigned vehicles, a 2007 Chevy Tahoe, 2007 Ford Expedition, and a 2008 Ford Crown Victoria. The next scheduled rotation of a vehicle is 2012.

In 2005 the Tamworth Police Department took up residence at 100 Tamworth Road in the building that formerly housed the town garage. The building consists of a reception area, workstation, squad room, bathroom, interview room, storage closet, evidence room, chief's office, and garage. The building has an unfinished second floor if expansion is necessary.



Fire

The Tamworth Fire Department covers 64 square miles of northeastern New Hampshire. Fire protection is provided to the 2500 year-round residents of Tamworth and nearly as many seasonal residents. Although rural in character, Tamworth has six hotels, a 300-seat theater, a nursing home, two power plants and a fireworks retailer, all requiring higher than average services from the fire department. In addition, the Tamworth Fire Department works with New Hampshire Fish and Game to provide search and rescue services in the Sandwich Mountain Range.

Services are provided by a full-time fire chief and a staff of 33 volunteers operating out of four fire stations. They are the:



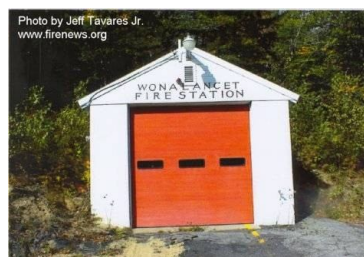
Tamworth Central Station
132 Chinook Trail (Route 113A)



South Tamworth Station
557 Bearcamp Highway (Route 25)



Chocorua Village Station
140 Chocorua Mountain Highway (Route 16)



Wonalancet Station
2626 Chinook Trail (Route 113A)

The department has four engines, a hose-reel truck, three forestry vehicles, and a staff car. Tamworth Fire is an active member of the Ossipee Valley Mutual Aid Association.

The department maintains a website: <http://www.tamworthfd.org/home.shtml> and can be contacted for non-emergency business at 323-8874.

"The service we render others
is the rent we pay for our room on earth."
~Wilfred Grenfell

Rescue/ambulance

Tamworth Rescue Squad is an all-volunteer organization that services the citizens of Tamworth and neighboring towns by belonging to the Ossipee Valley Mutual Aid Association. Tamworth Rescue Squad assists other members/towns in the OVMAA with personnel and coverage of their areas when incidents stretch their resources.

In 2007 Tamworth Rescue Squad received 345 calls from Carroll County dispatch; 267 were medical aid, 40 were vehicle accidents and 38 were fire or other calls. The call volume increases each year due to increased traffic and population.

As a result of continued growth, Tamworth Rescue Squad is outgrowing its limited space in the fire department building. Tamworth Rescue Squad would benefit from its own facility, or its own operating area in a shared building, designed to meet the growing space and equipment needs of the department.

Tamworth contracts with Medstar ALS, Inc for ambulance service coverage for the town. Medstar ALS, of Ossipee provides service for six towns in the area. They operate with a fleet of six ambulances, and six EMTs on duty, twenty four hours a day, three hundred sixty five days a year.

Recommendations:

The Capital Improvement Committee should investigate the need for a new rescue/ambulance facility.



"Every kind of service necessary to the public good becomes honorable by being necessary."

~Nathan Hale

6.3 SOLID WASTE DISPOSAL

Waste Management

In November of 2000 the landfill on Durrell Road was closed and a transfer station was opened on the south side of Route 25, between Whittier and West Ossipee. The transfer station is open to Tamworth residents from 9:00 AM to 5:00 PM on Saturday, Sunday and Wednesday throughout the year. It accepts household trash, which is removed and taken to a processing facility. Containers are available for the recycling of glass of all colors, aluminum beverage cans, plastic and metal containers, mixed paper, and cardboard. The facility also accepts, for a nominal fee, tires, electronics, refrigerators, construction debris, soft furniture, mattresses, and scrap metal. It will also accept brush (no stumps), which is processed through a wood chipper to make wood chips, which are available to town residents if desired. Hazardous waste is not accepted, but is accepted on scheduled days each summer in Ossipee or Moultonborough. The facility is efficiently managed although space is limited. Transfer Station Permits can be obtained from the town clerk at the town offices.

Survey rating results

Solid waste disposal:

Excellent to good	78.8%
Fair to poor	11.6%
No opinion	9.6%

Recycling:

Excellent to good	74.5%
Fair to poor	17.4%
No opinion	8.1%

Comments:

- Expand waste facility hours
- Recycling for more plastics
- Initiate a dump store
- Initiate hazardous waste disposal

Recommendations

- The Capital Improvement Committee should evaluate the purchase of bailers in order to expand the capacity of the facility.
- The Capital Improvement Committee should evaluate the purchase of scales so that the weight of construction and demolition debris and bulky items can be accurately weighed to determine an accurate assessment of fees.
- Evaluate the formation of a regional recycling center with the neighboring towns to reduce costs and improve revenues, and to more effectively cover operating costs by servicing a larger population.
- Evaluate the formation of a regional hazardous waste recycling center in order to expand the hours of operation for the disposal of hazardous waste.
- Consider a minimal charge for the disposal of household trash.

6.4 HIGHWAY DEPARTMENT

Tamworth's highway department, headed by an elected road agent, is the town service most widely used by residents, taxpayers and visitors. Uniquely, all of Tamworth's local roads are designated as scenic roads. Summer maintenance; winter plowing; emergency repairs; bridge testing, monitoring and repair; heavy equipment lease, purchase, and use; sanding; grading; road assessment; and road improvement planning for the 64 miles of local roads are the purview of the road agent and the highway department that s/he administers.

Tamworth's roads and their maintenance are second only to public education in expenditures (\$854,300 approved by the 2008 Town Meeting), personnel (the road agent, 3 full-time employees, part-time as needed), and equipment. Our local roads impact every resident and visitor every day. Master Plan Survey respondents are favorable about the condition of our roads. About one-third of the anecdotal responses in the survey concerned our roads, transportation, and closely related concerns.

The 2008 Town Meeting voted to raise and appropriate substantial monies for various improvements of the highway department, including: lease-purchase of additional equipment (\$450,000), land purchase for a municipal building (\$100,000, with the understanding that highway equipment storage would be one of the functions of a municipal building), additions to the highway garage building capital reserve fund (\$100,000), and establishment of a Highway Equipment Repairs and Maintenance fund (\$25,000). Several other town departments postponed expenditures for 2008-09 in an effort to lessen the tax burden necessitated by the approved highway department expenditures.

Tamworth's weather, geography, hills, streams, mobility, rural character, and economic development place heavy demands on our local roads. The road agent and highway department, as in most rural New England towns, keep Tamworth accessible to the world.



6.5 TAMWORTH SCHOOLS

There are three schools in Tamworth, one public and two private:

The **K. A. Brett** is a public school serving grades K-8. It was built in 1955 on 207 acres. Additions were made in 1979, 1987, and 2001. Students of the school continue their education in grades 9-12 at Kennett High School in North Conway.

K. A. Brett School
881 Tamworth Rd.
Tamworth, NH 03886
Phone: 603-323-7271
Website: www.brettschool.net

The Community School is a private non-sectarian co-educational day school serving 44 students in grades 7-12. The Community School's mission is to educate young people so that each student may become a valued contributing member of his or her community. To this end, the Community School explores a diversity of thinking, including traditional college preparatory disciplines, creative thinking, and experiential learning. Students frequently apply their learning to real problems in the surrounding community and environment.

The Community School
1164 Bunker Hill Road
South Tamworth, NH 03883
Phone: 603-323-7000
Website: <http://www.communityschoolnh.org/>

Tamworth Learning Circles is the second private school. It is a small, two room schoolhouse in rural Tamworth that is dedicated to tapping the creative and imaginative potential of its students while offering a nurturing learning environment for children as young as five years of age through young adulthood, grades K-12.

Tamworth Learning Circles
1131 Cleveland Hill Road
Tamworth, NH 03886
Phone: 603-323-7477
Website: <http://www.tamworthlearningcircles.com/>

Importance of the School System to the Master Plan

Both the quality and cost of the local school system are key components of planning for a high quality community. High quality schools at a reasonable cost create several community benefits:

- They prepare our young people for successful roles as citizens and participants in the economy.

- The make wise use of our local tax dollars – and make living in the town affordable for working families.
- They attract families with children to the town, which enriches our culture and supports our tax base.

Critical Issues to Address

The primary issue facing the Tamworth School District is that our costs have gotten far out of line compared to other districts. The school budget is the largest single item in the town budget, and comprises over three quarters of the total town budget. A failure to control costs in this area makes it impossible to control costs overall and to maintain a reasonable tax rate in the town.

A cost analysis of public data on the school budget from 2003 to 2007 reveals the following:

- The school budget grew at more than twice the rate of inflation (measured by increases in the Consumer Price Index).
- The total budget (less high school expenses) grew by 39.1% during a period when enrollments dropped by 11.9%
- The cost per elementary enrollment (including special education) rose by 63.4% during this time frame.
- The cost per elementary enrollment without special education rose by 62.8%.
- The cost per student (including special education) reached \$22,350 in 2008.
- The cost per student for the K-8 Brett School is over twice that of the cost of the high school on a per student basis.
- Total local taxes raised for the school rose by 44.1% during this time frame. Thus school taxes grew at 2.8 times the inflation rate.

Several conclusions can be derived from this data and related analysis:

- There are few incentives in the system for cost control:

The way the budget process works (staff and board develop a budget that is submitted to the town for approval; taxes are then levied to support the approved budget) means there are few, if any, incentives for the administration and staff to control costs. This “cost plus” budgeting system has led to “cost creep” that has greatly increased the costs to well above comparable districts. Moving in a different direction will require strong cost control leadership on the part of the board and district leadership.

- Tamworth costs, (absolute and per student) have dramatically exceeded the rate of inflation:

Total costs have increased at over twice the rate of inflation, and per student costs have increased at over four times the inflation rate. The school tax burden

for residents has increased at three times the rate of inflation.

- Tamworth costs significantly exceed comparable districts:

Our costs are, on average, over 30 percent above those of comparable districts on a per student basis. In 2006-2007, of 154 districts ranked by state data on per pupil costs, Tamworth ranked **147 out of 154** – making it the seventh most expensive district in the state.

- The key cost driver is staff costs:

The failure to change staffing in relationship to enrollment has resulted in the extremely high per student costs, and steep per student cost increases. Changing this would require structural changes (such as multi-age classrooms; cross training; and fewer specialists) that have not yet been contemplated. Cost improvements can't be made without staffing adjustments.¹

- Change will require strong cost leadership by the board and structural changes to the school:

Changing the cost profile of the district will not be easy. Making downward budget adjustments is never fun. This will require clear cost control policies by the board; creative collaboration by the administration; and a long-term commitment by all staff.

Options for Addressing Issues

It is the responsibility of the school board to establish budget policy for the district. In turn the voters approve actual budget levels at the annual school meeting. In the area of cost control, the board has three basic kinds of options:

- **Status quo** – no change in budget policy, continuing to allow costs to increase at much higher than the rate of inflation.
- **Hold the line** – not making any budget cuts, but committing to future increases that do not exceed the inflation rate, and that track enrollment figures.
- **Make a correction** – seek to reduce the current budget (and subsequent taxpayer burden) to a level that is comparable to like districts (which would mean a reduction of somewhere between 15% and 20% at minimum).

In 2007 a committee was formed to look at long-term options for controlling costs in the district. The purpose of the committee is:

To recommend strategies to the Tamworth School Board that will enable the district over the long term to achieve cost and quality performance that is equal to or exceeds comparable districts in the State.

The committee is working to provide the following deliverables to the school board:

¹ It should also be noted that wages and benefits for teachers and administrators in the Tamworth District are generally at or below state averages.

Analysis. An analysis of key data on the district to identify long-term trends and drivers of cost and quality.

Benchmarking. An assessment of how Tamworth compares to other districts, including an analysis of best practices for rural schools facing similar circumstances.

Recommendations. A set of cost control goals for consideration by the School Board, with subsequent implementation by the District.

Recommendations

- The School Board should support the work of the long-range planning committee to identify opportunities to control costs.
- The School Board should adopt a formal policy on cost control, including specific targets for reducing per pupil expenses to be more in line with comparable districts.
- The School Board should hire an outside consultant to conduct a cost and quality assessment of the Tamworth School District.



"The best way to find yourself
is to lose yourself in the service of others. "
~Mohandas Gandhi

Attachment 1: School's Five Year Expense History

Historical Tamworth School Expenses (\$1,000s)

Budget Item	Budget Ending in June of:						03-'08 Increase	%		% Increase Over Prior Year						5 Yr %
	2003	2004	2005	2006	2007	2008*				2003	2004	2005	2006	2007	2008	
Elementary -- Regular	\$1,409	\$1,322	\$1,463	\$1,515	\$1,685	\$1,820				NA	-6.2%	10.7%	3.6%	11.2%	8.0%	29.2%
High School -- Regular	\$869	\$884	\$991	\$1,073	\$1,108	\$987				NA	1.7%	12.1%	8.3%	3.3%	-10.9%	13.6%
Special Education	\$759	\$782	\$825	\$988	\$972	\$1,070				NA	3.0%	5.5%	19.8%	-1.6%	10.1%	41.0%
Enrichment/Gifted	\$44	\$47	\$50	\$54	\$56	\$61				NA	6.8%	6.4%	8.0%	3.7%	8.9%	38.6%
Co-Curricular	\$18	\$17	\$20	\$20	\$21	\$21				NA	-5.6%	17.6%	0.0%	5.0%	0.0%	16.7%
Truant Officer	\$1	\$1	\$1	\$1	\$1	\$1				NA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Guidance Service	\$49	\$53	\$57	\$60	\$63	\$71				NA	8.2%	7.5%	5.3%	5.0%	12.7%	44.9%
Health Service	\$42	\$42	\$54	\$61	\$65	\$70				NA	0.0%	28.6%	13.0%	6.6%	7.7%	66.7%
Psychological Service	\$69	\$73	\$75	\$77	\$79	\$81				NA	5.8%	2.7%	2.7%	2.6%	2.5%	17.4%
Speech Services	\$69	\$79	\$82	\$74	\$76	\$101				NA	14.5%	3.8%	-9.8%	2.7%	32.9%	46.4%
Improvement of Instr.	\$57	\$42	\$42	\$52	\$43	\$42				NA	-26.3%	0.0%	23.8%	-17.3%	-2.3%	-26.3%
Educational Media	\$75	\$94	\$102	\$113	\$129	\$141				NA	25.3%	8.5%	10.8%	14.2%	9.3%	88.0%
School Board Services	\$22	\$26	\$33	\$35	\$31	\$31	\$9			NA	18.2%	26.9%	6.1%	-11.4%	0.0%	40.9%
Office of Superintendent	\$156	\$166	\$176	\$186	\$189	\$189	\$33			NA	6.4%	6.0%	5.7%	1.6%	0.0%	21.2%
Office of Principal	\$134	\$136	\$170	\$187	\$198	\$201	\$67			NA	1.5%	25.0%	10.0%	5.9%	1.5%	50.0%
Operation of Plant	\$244	\$275	\$305	\$324	\$353	\$356	\$112			NA	12.7%	10.9%	6.2%	9.0%	0.8%	45.9%
Pupil Transportation	\$238	\$217	\$201	\$186	\$187	\$176	-\$62			NA	-8.8%	-7.4%	-7.5%	0.5%	-5.9%	-26.1%
Debt Service	\$148	\$460	\$643	\$616	\$542	\$543	\$395			NA	210.8%	39.8%	-4.2%	-12.0%	0.2%	266.9%
Food Service	\$78	\$78	\$88	\$85	\$91	\$105	\$27			NA	0.0%	12.8%	-3.4%	7.1%	15.4%	34.6%
Transfer to Food Service	\$15	\$15	\$15	\$15	\$15	\$15	\$0			NA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Modular Classrooms	\$30	\$0	\$0	\$0	\$0	\$0	-\$30			NA	-100.0%					
Capital Reserve	\$25	\$25	\$25	\$25	\$25	\$25	\$0			NA	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
							\$0									
Total	\$4,551	\$4,834	\$5,418	\$5,747	\$5,929	\$6,107	\$1,556			NA	6.2%	12.1%	6.1%	3.2%	3.0%	34.2%
CPI Increase Each Year										1.9%	3.3%	3.4%	2.5%	3.8%		15.7%
						*Proposed										
Summary:																
Regular Education	\$2,278	\$2,206	\$2,454	\$2,588	\$2,793	\$2,807	\$529	34.0%		NA	-3.2%	11.2%	5.5%	7.9%	0.5%	23.2%
Special Education	\$759	\$782	\$825	\$988	\$972	\$1,070	\$311	20.0%		NA	3.0%	5.5%	19.8%	-1.6%	10.1%	41.0%
Instructional Support	\$423	\$447	\$482	\$511	\$532	\$588	\$165	10.6%		NA	5.7%	7.8%	6.0%	4.1%	10.5%	39.0%
Administration	\$312	\$328	\$379	\$408	\$418	\$421	\$109	7.0%		NA	5.1%	15.5%	7.7%	2.5%	0.7%	34.9%
Physical Plant & Debt	\$447	\$760	\$973	\$965	\$920	\$924	\$477	30.7%		NA	70.0%	28.0%	-0.8%	-4.7%	0.4%	106.7%
Transportation & Other	\$331	\$310	\$304	\$286	\$293	\$296	-\$35	-2.2%		NA	-6.3%	-1.9%	-5.9%	2.4%	1.0%	-10.6%
Total	\$4,550	\$4,833	\$5,417	\$5,746	\$5,928	\$6,106	\$1,556	100.0%		NA	6.2%	12.1%	6.1%	3.2%	3.0%	34.2%
Costs Per Enrollment																
Total, Less High School	\$3,681	\$3,949	\$4,426	\$4,673	\$4,820	\$5,119					7.3%	12.1%	5.6%	3.1%	6.2%	39.1%
Elementary Enrollments	269	262	249	251	236	229					-2.6%	-5.0%	0.8%	-6.0%	-3.0%	-14.9%
Cost Per Elem. Enrollment	\$13.68	\$15.07	\$17.78	\$18.62	\$20.42	\$22.35					10.1%	17.9%	4.7%	9.7%	9.4%	63.4%
Total, Less HS & Spec Ed	\$2,922	\$3,167	\$3,601	\$3,685	\$3,848	\$4,049					8.4%	13.7%	2.3%	4.4%	5.2%	38.6%
Cost Per Reg El. Enrollment	\$10.86	\$12.09	\$14.46	\$14.68	\$16.31	\$17.68					11.3%	19.6%	1.5%	11.1%	8.4%	62.8%

Attachment 2: School's Five Year Revenue History

Historical Tamworth School Revenue (\$1,000s)

Revenue Source	Revenue for Year Ending in June of:						%		% Increase Over Prior Year						5 yr %
	2002	2003	2004	2005	2006	2007*			2002	2003	2004	2005	2006	2007	
Unencumbered Balance	340	326	193	0	158	205	3.5%			-4.1%	-40.8%	-100.0%		29.7%	-39.7%
State Revenue															
School Building Aid	\$26	\$27	\$78	\$79	\$91	\$91		NA	3.8%	188.9%	1.3%	15.2%	0.0%		250.0%
Catastrophic Aid	\$18	\$67	\$102	\$105	\$164	\$100		NA	272.2%	52.2%	2.9%	56.2%	-39.0%		455.6%
Child Nutrition	\$1	\$1	\$1	\$1	\$1	\$1		NA							0.0%
National Forest	\$0	\$0	\$0	\$0	\$0	\$0									
Medicaid Reimbursement	\$43	\$50	\$42	\$50	\$65	\$35		NA	16.3%	-16.0%	19.0%	30.0%	-46.2%		-18.6%
Adequate Ed. Grant	\$870	\$912	\$833	\$608	\$517	\$517		NA	4.8%	-8.7%	-27.0%	-15.0%	0.0%		-40.6%
Total State Sources	\$958	\$1,057	\$1,056	\$843	\$838	\$744	12.6%	NA	10.3%	-0.1%	-20.2%	-0.6%	-11.2%		-22.3%
Federal Revenue-- Child Nutrition	\$30	\$33	\$31	\$27	\$31	\$31	0.5%	NA	10.0%	-6.1%	-12.9%	14.8%	0.0%		3.3%
Local Revenue															
Food Sales	\$31	\$33	\$40	\$41	\$37	\$37		NA	6.5%	21.2%	2.5%	-9.8%	0.0%		19.4%
Earnings on Investment	\$11	\$6	\$1	\$2	\$14	\$10		NA	-45.5%	-85.0%	122.2%	600.0%	-28.6%		-9.1%
Psychologist	\$37	\$31	\$40	\$42	\$44	\$48		NA	-16.2%	29.0%	5.0%	4.8%	9.1%		29.7%
Tuition	\$15	\$46	\$41	\$1	\$0	\$0		NA	206.7%	-10.9%	-97.6%	-100.0%			-100.0%
Other		\$11	\$46	\$0	\$7	\$0		NA		318.2%	-100.0%				
Local Taxes	\$3,367	\$2,079	\$1,710	\$3,678	\$4,704	\$4,853		NA	-38.3%	-17.7%	115.1%	27.9%	3.2%		44.1%
Total Local Revenue	\$3,461	\$2,206	\$1,878	\$3,764	\$4,806	\$4,948	83.5%	NA	-36.3%	-14.9%	100.4%	27.7%	3.0%		43.0%
Total	\$4,789	\$3,622	\$3,158	\$4,634	\$5,833	\$5,928	100.0%	NA	-24.4%	-12.8%	46.7%	25.9%	1.6%		23.8%

6.6 LIBRARIES

There are two libraries in Tamworth:

- The Cook Memorial Library (<http://tamworthlibrary.org>)
- The Chocorua Public Library (<http://www.chocorualibrary.org>)

The Cook Memorial Library is the town library, funded by the town budget. The Chocorua Public Library is a privately funded library, open for public use. Both libraries are part of the New Hampshire State Library system and are entitled to the State Library's wide variety of resources, including interlibrary loan, databases, and training. For more information, please see the Cultural Resources section of the Master Plan.

6.7 COMMUNITY HEALTH & SOCIAL SERVICES

Welfare administration

Tamworth residents in need may apply for welfare assistance from the town for items such as food, utilities, shelter, and prescriptions... The 18-page application for assistance is available from the town clerk. Applicants must supply verification information such as assets, income, expenses and more. Once completed, applications are reviewed and followed up by a personal interview with a member of the welfare staff. Applications may be picked up in person Tuesday through Friday during normal office hours at 84 Main Street, Tamworth Village. The phone number of the Town Office is 603-323-7971.

Health Services

The Tamworth Community Nurse Association is located in the back of the Town Office building at 84 Main Street in Tamworth Village. It works to make Tamworth a healthy and vital community by offering support for the physical, social and mental wellbeing of every citizen, using skilled nursing care and coordination of available services as its primary tool. This is achieved by offering, at no direct cost to the patient, a wide range of services including home visits for treatments, dressings, setup of medications, counseling and safety and/or wellness evaluations; new baby check-ups; blood pressure and vital sign checks; blood draws; suture removal; evaluation and treatment of wounds; flu clinics; nutrition counseling; nail care and much more.

Each day a nurse holds office hours from 9-11 AM for walk-in visits from Tamworthians. No appointment is necessary and all issues are treated confidentially. The nurses see people of all ages, from newborns to those in triple digits, with no regard to economic strata.

The office is open 9 AM-2 PM Monday through Thursday and 9-11 AM on Fridays. It is closed on weekends and holidays. The email address is tcna@ncia.net. The phone number is 323-8511 and the office is located in the back of the Town Office building and is handicap accessible.

Tamworth Family Medicine is located on 577 White Mountain Highway, Rt. 16 in Chocorua. This facility is owned by Huggins Hospital in Wolfeboro, and is currently staffed by a doctor and a physician's assistant, who are assisted by registered nurses and medical technicians. TFM is a comprehensive family medicine practice that treats young and old alike. It has laboratory as well as x-ray capabilities. Treatment is by appointment only. TFM

accepts a wide range of insurance plans and participates in plans to assist the uninsured. TFM has recently received state designation as a "Travel Clinic," which means it can provide inoculations prior to overseas travel for diseases such as yellow fever. The phone number is 603-323-8511.

Lakeside Physical Therapy is located at 680 White Mountain Highway in Chocorua. This facility offers physical therapy, massage therapy, a fitness center and personal training. LPT plans to offer balance classes including Tai Chi and yoga in the future. LPT is certified to bill insurance companies including Medicare, for physical and massage therapy services. Their fitness center has a full range of Nautilus aerobic equipment as well as Star Trac weight lifting machines. One week to one year membership packages are available. The phone number is 603-323-2089. www.lakesidephystherapy.com

Elderly Services

ServiceLink is located in the Tri-County CAP Building at 448 White Mountain Highway, Route 16 in Chocorua. This office is one of a statewide network of community-based connections for elders, adults with disabilities, caregivers and their families. ServiceLink answers questions and connects users to the appropriate services that support healthy and independent living. Home visits are available for those who are unable to come to the office. ServiceLink assists elders with myriad services including help with fuel assistance applications, elderly housing or NH Medicaid. By contacting ServiceLink, residents can determine all the options and services available to them, instead of searching and piecing together assistance from multiple agencies and programs. The phone number is 603-323-9394 or toll free 1-866-634-9412. The web address is www.nh.gov/servicelink.

Tamworth Caregivers is located at 77 Main Street, above the Other Store in Tamworth Village. The Caregivers is a nonprofit organization staffed by caring volunteers who provide non-professional services to their neighbors in the Tamworth community. Services provided include phone reassurance, transportation to appointments and shopping, delivery of prescriptions and library books, friendly visits, and light chores. Medical assistance, child care, or wheelchair transportation is not provided. There is never a fee for service. The phone number is 603-323-7697; web address is www.tamworthcaregivers.org

Carroll County Health & Home Care Services is located at 448 White Mountain Highway, Rt. 16 in Chocorua, in the Tri-County CAP building. It provides and coordinates home care services for individuals and families over the long-term throughout Carroll County.

Many of CCH&HCS' clients have a diagnosis of dementia. To meet these needs CCH&HCS has developed an Alzheimer's Disease Specialty Program. CCH&HCS provides education and training for its staff in the special needs of people with dementia, and also offers ongoing support and information for family caregivers.

Its services are arranged to meet the needs of the client and family and enhance their quality of life. Among those they offer are:

- HealthLine information and referral
- In-home assessment
- Nursing care coordination
- Personal care/home health aide
- Home management/homemakers
- Private duty home care

- Family relief and respite care
- Caregiver training
- Support groups for caregivers
- Activities programs
- Nursing home placement assistance
- Emergency response systems

For more information CCH&HCS can be reached by phone at 603-323-9394; the web address is www.cchhc.org.

Meals on Wheels services are coordinate through the Tamworth Community Nurse office at 84R Main St. in the Town Office Building. Recipients of Meals on Wheels receive complete dinners for 6 days per week. There is a choice of Special/Diabetic meals or Regular diet. Meals are prepared and packaged by Ossipee Concerned Citizens. Recipients are asked to fill out a Title 20 form, provided by the nurse's office. Blizzard Bags are provided in advance of inclement weather. Meals are delivered by volunteer drivers. For more information call 603-323-8511.

Day Care

The Bear Camp Valley School and Children's Center is located at 27 Durrell Road opposite the Kenneth Brett School. The Center is an early learning center offering both part and full day programs with breakfast, lunch and snacks provided. There are pre-school programs for children ages 23 months through five years. Childcare is available from 6 AM to 6 PM to accommodate both early morning and after school care. A D.H.H.S. scholarship program is available to help families with tuition costs while the parents are working or going to school. The phone number is 603-323-8300 and the web site is www.bearcampvalleyschool.org.

Community Kids Preschool & Childcare is located on Rte.113/ Tamworth Road near the Brett School and offers a program for early childhood development. Community Kids serves ages 3-6 and offers full day childcare from 8:30-4:30 and a morning preschool program from 8:45 – 11:45. It operates on the same schedule as the SAU 13 calendar, and can be reached at 603-323-8841.



6.8 TOWN FACILITIES & BUILDINGS

Buildings

The following is a list of buildings that the town owns and provides services from:

Tax Map 202-060 - Town House
Tax Map 202-001 - Town Office
Tax Map 415-092 - Recreation Building
Tax Map 202-057 - Cook Memorial Library
Tax Map 207-001 - Transfer Station
Tax Map 202-046 – Police Station
Tax Map 201-043 - Central Fire Station
Tax Map 404-045 - Wonalancet Fire Station
Tax Map 218-019 - Chocorua Fire Station
Tax Map 205-010 - South Tamworth Fire Station

The Town House located on the beginning of Cleveland Hill Road is the oldest building the town owns. It has served many functions over its rich life and has a lot of history. A whole book could be written about this building alone. Presently the Town House and its two floors are used for many functions, including but not limited to meetings, local, state and federal elections, exercise classes, contra dances, art classes, quilting, craft and rummage sales, and Barnstormers' rehearsal space.

The Town Office Building on Main Street is where the tax collector and the selectmen's offices are as well as where many of the town boards meet. This is the town's newest building.

The Recreation Building on Durrell Road is where the recreation director has an office and keeps the equipment for the sports that the recreation department sponsors.

The Cook Memorial Library on Main Street in Tamworth Village is the only town-owned building that is on the National Historic Registry. It houses a wonderful library, and has a rich history.

The Transfer Station located off Route 25 replaced the landfill that was on Durrell Road. It has an office and compactors for trash, plus containers for the recycling of many items.

The Police Station is located on Tamworth Road and is in what once was the Town Garage.

The Tamworth Fire Department has four fire stations; Central Station is located on Chinook Trail just outside of Tamworth Village, Chocorua Station is located on Route 16, South Tamworth Station is located on Route 25, and the Wonalancet Station is on Chinook Trail.

The K. A. Brett School is located on Tamworth Road. This building and land is not owned by the town, but rather by the Tamworth School District, which has the same political boundaries as the Town of Tamworth.

Other Facilities

These lands have historical and recreation values:

Tax Map 414-106 - Ordination Rock and town pound on Cleveland Hill Road
Tax Map 414-043 - Old site of the Town House at Hollow Hill and Cleveland Hill Road
Tax Map 218-009 - Chocorua Village Park at Route 16 and 113
Tax Map 202-050 - Veteran's Memorial, Main Street Tamworth Village
Tax Map 202-079 - Remick Park on Cleveland Hill Road, Tamworth Village
Tax Map 411-033 - Great Hill Fire Tower off Great Hill Road in Hemenway State Forest
Tax Map 415-092 - Recreation ball fields off Durrell Road
Tax Map 206-085 - Tennis courts at the K. A. Brett School, Tamworth Road
Tax Map 420-011 - Conservation land (Demley & Emerson) off Bunker Hill Road 5AcC
Tax Map 420-040 - Conservation land (Jackman Pond) off Route 113 43AcC
Tax Map 415-098 - Remick Natural Area off Tamworth Road 43AcC
Tax Map 406-053 - Conservation land (Kennett Triangle) off Chinook Trail 7AcC
Tax Map 218-034 - Conservation land (Water Fowl Haven) off Route 16 2.47AC
Tax Map 218-018 - Conservation land (Water Fowl Haven) off Route 16 15.7AC
Tax Map 214-221 - Conservation land (Hobbs Natural Area) off Maple Road 4.1AcC
Tax Map 209-032 - Conservation land (Black Spruce Bog Ponds) off Depot Road 65AcC
Tax Map 206-042 - Conservation land (Chase Thompson) on the Bearcamp River off Route 113 1.3AcC
Tax Map 205-018 - Conservation land (Bearcamp River) off Route 25 9.3AcC
Tax Map 407-090 - Old Road by Chocorua Lake .56AcC
Tax Map 202-061 - Parking lot, Town House
Tax Map 201-010 - Parking lot, Town Office

Miscellaneous land owned by the town:

Tax Map 415-091 - Old landfill on Durrell Road
Tax Map 404-024 – Land, Albany & Wonalancet .20AcC
Tax Map 404-023 – Land, Albany & Wonalancet .11AcC
Tax Map 401-006 - Land off Washington Hill Rd., landlocked 13AcC
Tax Map 415-054 - Land on the Bearcamp River off Depot Road, landlocked 9AcC



Cemeteries

These cemeteries are on land owned by the town (there are older ones that are on private or state land through out the town):

Tax Map 414-042 - Cemetery Hollow Hill
Tax Map 203-015 - Cemetery off Mountain Road
Tax Map 413-016 - Cemetery Stevenson
Tax Map 413-074 - Cemetery Bunker Hill
Tax Map 412-021 - Cemetery Pease
Tax map 413-003- Cemetery Bunker Hill
Tax Map 401-023 - Cemetery Washington Hill
Tax Map 208-039 - Cemetery Gilman
Tax Map 404-018 - Cemetery Wonalancet
Tax Map 218-035 - Cemetery Chocorua Village
Tax Map 206-110 - Cemetery Riverside
Tax Map 406-030 - Cemetery Fowlers Mill

Cemetery Care

The cemeteries, Ordination Rock, and the Veterans Memorial are under the auspices of the Trustees of the Trust Funds.

There are approximately 28 public and private cemeteries in town, which the trustees maintain. Maintenance over the years has included the mowing of lawns, brush and tree removal, placement of flags, monitoring of burials, and placement of stones.

The Trustees of the Trust Funds have tried to be conservative with spending, and at the same time mindful of the importance of the burial sites. As usage has increased, they have started taking on the responsibility of maintaining damaged stones and leveling soil.

Considerable time is spent reviewing family plots, and sales for family members. At this moment in time, burial sites (4X12) cost \$500.00 for residents and \$1,000.00 for non-residents.

The Trustees of the Trust Funds have maps of all the town cemeteries and sketches for the rest of the old private cemeteries. Also, as the cemeteries begin to fill up, it will be wise for the town to make alternative arrangements and/or purchase new land.

Recommendations:

The Capital Improvement Committee should evaluate the need to make alternative arrangements and/or purchase new land to accommodate the need for space as the current cemeteries begin to fill up.

Without community service, we would not have a strong quality of life.
It's important to the person who serves as well as the recipient.
It's the way in which we ourselves grow and develop.

~Dorothy Height

6.9 TOWN ADMINISTRATION

The executive officer for the town is the Board of Selectmen, which is comprised of three members, each being elected for a term of three years.

The Planning Board consists of seven members, one of which is a selectman, which are elected for a three-year term. The board appoints up to five alternates to serve in the absence of regular members or when there is a conflict of interest or recusal issue for one or more of the Planning Board member(s).

The Conservation Commission has seven members who are appointed by the Board of Selectmen. The commission may appoint alternate members.

The five Firewards are elected annually one each from the North, South, East, West and one at large. They are responsible for the fire department.

The Library Trustees are elected for a term of three years. The seven-member board is responsible for the library.

The Trustees of the Trust Funds are elected for a three-year term. There are three members, and they are responsible for the trust funds and the care of the cemeteries.

The Supervisors of the Checklist are elected for a term of six years and the three-person board is responsible for keeping the checklist updated and verifying voters at elections.

The Moderator is elected for a two-year term. Duties include running town, state and federal elections and moderating the deliberative portion of Town Meeting.

The Town Clerk and Tax Collector is an elected position for a term of three years. The town clerk duties are to record election results and keep records of the town. Tax collector duties are to collect the taxes that are due the town, processes liens, and do the town portion of motor vehicle registrations.

The Treasurer is an elected position for three years whose duties are to invest the monies of the town and to move monies from one account to another for payments to be made from.

The Road Agent is an elected position for a three-year term. The responsibilities of the road agent are to repair and maintain the town's roads and bridges.

The town has either hired employees or an appointed person to fill the following positions: Timber Monitor, Health Officer, Emergency Management Director, Rescue Squad, Parks and Recreation Director, Police Department, Animal Control Officer, Fire Chief, Forest Fire Warden, Transfer Station Monitor, and office staff. Each year the Annual Report for the Town of Tamworth contains a list of the people who fill these positions.

*"It's all done with people."
~ Wavy Gravy*

6.10 SURVEY

6.10 Community Facilities Responses to the Master Plan Survey

The Tamworth Community Survey included a number of questions about the quality and use of the community's facilities. Survey respondents were asked to rate the quality of 18 community facilities, resources and surveys. These included:

1. Town Administration
2. Law Enforcement
3. Fire Protection
4. Rescue/Ambulance
5. Solid Waste Disposal
6. Recycling
7. Day Care
8. KA Brett School (K-8)
9. High School (Kennett)
10. Animal Control
11. Community Nurse
12. Elderly Services
13. Libraries
14. Public Meeting Rooms
15. Cemetery Care
16. Recreational Facilities and Programs
17. High Speed Internet
18. Handicapped Accessibility of Community Buildings and Services

The survey also asked an open-ended question: ***"What service is not being provided that should be?"***

A summary of the highlights of the survey responses is provided below.

Rating of Community Facilities, Resources and Services

- The most highly rated services (combined "Excellent" and "Very Good" percentage of respondents) included the following:

○ Libraries	68%
○ Community nurse	60%
○ Rescue/ambulance	47%
○ Fire protection	46%
○ Law enforcement	46%
- The lowest rated services (combined "Fair" and "Poor" percentage of respondents) included the following:

○ High speed internet service	59%
○ Kennett High School	43%
○ KA Brett	23%
○ Recycling	17%
○ Animal control	16%

The survey asked whether spending on these 18 services should be increased or decreased.

- The following are the top five services that got the most votes for “more” spending:

○ High speed internet services	45%
○ Elderly services	27%
○ Community nurse	25%
○ Recycling	25%
○ Libraries	21%
- The top five services that got the most votes for “less” spending included the following:

○ KA Brett	43%
○ Kennett High School	42%
○ Law enforcement	21%
○ Day care	18%
○ Fire protection	16%

Some conclusions that can be reached from this data include the following:

- **Discontent with schools.** A large number of survey respondents are very unsatisfied with the services from the school system (Brett and Kennett) and want spending on these services to be reduced.
- **Internet service a priority.** Getting high-speed internet services is a high priority and many residents would be willing to spend money on the service.
- **High levels of satisfaction with many services.** Several services—library; community nurse; and public safety (police/fire/rescue)—receive very high satisfaction ratings.

What Services Are Not Being Provided That Should Be?

The following areas received the most comments about potential new town services (number of comments in parentheses):

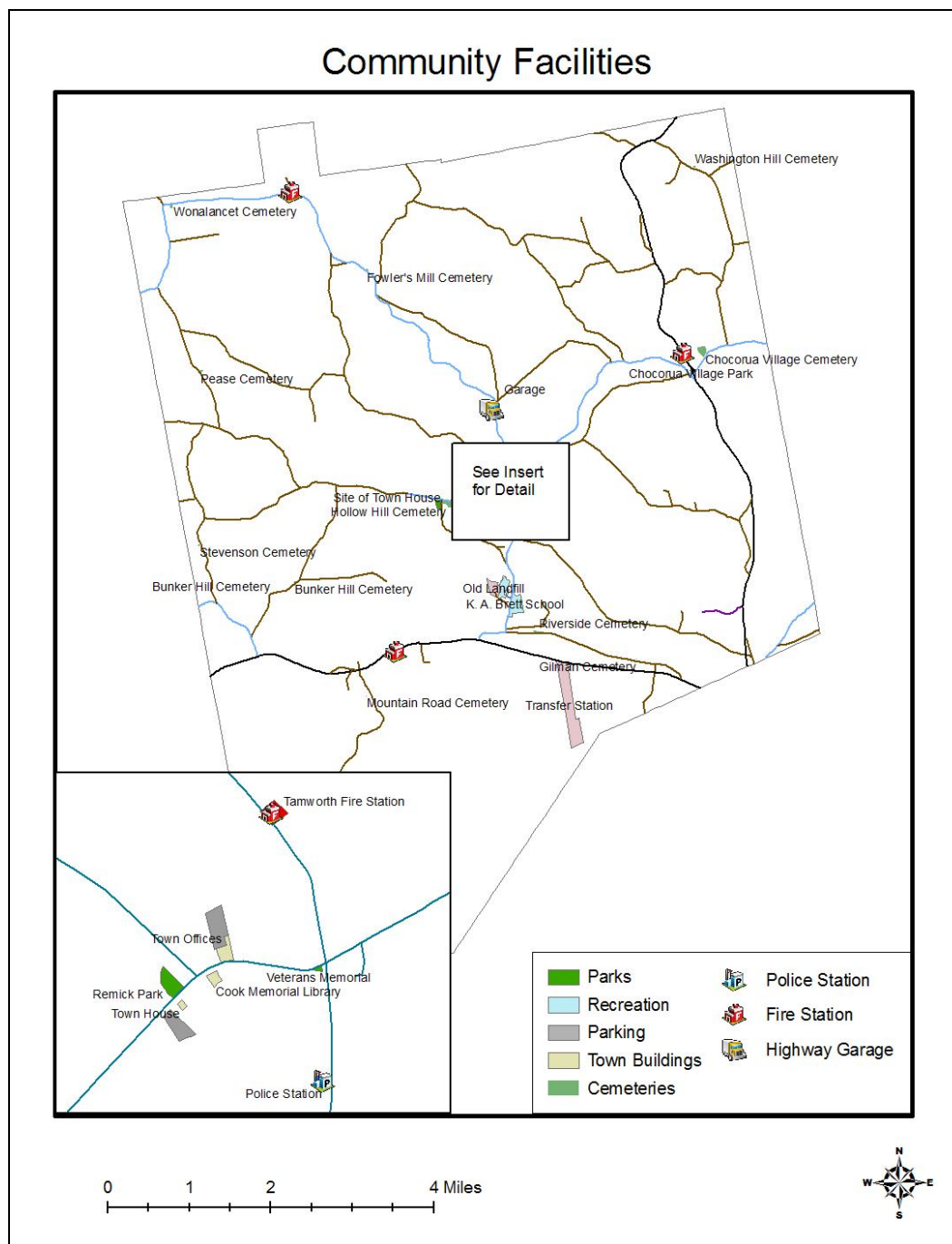
- High-speed internet (21)
- Additional transportation services (16). Example include:
 - Transportation for elderly
 - More public transportation options
 - Transportation to outlying towns
 - Bus trips to Boston
 - Handicapped transportation
- Improvements in recycling and transfer station (10)
 - Longer hours at transfer station
 - Town composting
 - Recycling store at dump
- Services for the elderly (8)
- Plowing of driveways (8)
- Youth services (7)

Some Summary Conclusions

- High-speed internet access should be a high priority for the town.
- The town should focus on reducing costs and improving quality of the schools.
- Public safety and public health services are highly regarded.
- Residents are beginning to be concerned about transportation options.

6.11 RECOMMENDATIONS

- Recommendations specific to sections of this chapter are listed at the end of those sections.
- The Planning Board should approve a Capital Improvement Plan and update it annually.



Map 6.3 Community Facilities